

ACITS3 TASK ORDER FORM

PART I - TASK ORDER INFORMATION - CIVIL SERVANT

Contract No.: NNA13AB88C		Contract Title: Ames Consolidated Information Technology Services (ACITS3) Contract		
Task Title: Human Systems Integration Division Research and Laboratory Support			Start Date: October 1, 2014	End Date: August 31, 2015
Task Order No. T14	Task Mod No. Original	Service Request No.	Customer Code Code TH	SOW Reference C.3.1.5
TASK REQUESTER EMAIL: (b) (6)		NAME: Trent Thrush		PHONE: (b) (6)
FINANCIAL MANAGER EMAIL: (b) (6)		NAME: Janette Rocha		PHONE: (b) (6)
COMPUTER SECURITY OFFICER EMAIL: (b) (6)		NAME: Jeffrey McCandless		PHONE: (b) (6)
TASK PREVIOUSLY COVERED BY ANOTHER CONTRACT OTHER THAN PREDECESSOR TO INCUMBENT? (If YES, provide in SOW) NO				
DOES THE TASK REQUIRE ACCESS TO GOVERNMENT DATABASES? (If YES, indicate in SOW) NO				

SECTION 508, ELECTRONIC AND INFORMATION TECHNOLOGY ACCESSIBILITY COMPLIANCE (EITAC)

DOES THE TASK INCLUDE EIT ITEMS (Please review the EITAC documentation) No, the task does not include EITAC items.
 Upon receipt of this task order request, the contractor shall review the task requirement(s) and inform the Government, as part of its task order/modification response, any discrepancies between standards initially cited and those the contractor proposes to deliver to the Government. Examples of discrepancies include ODCs for which some other standard might be or become applicable and, as a result, require citation in the task order, as well as any cited standards that the contractor believes is not applicable (provide rationale). Note: If, by mistake, the task, including and ODC of the task, should not meet an applicable standard not cited by the requester, it is the requester, not the contractor who is a fault; and the requester must find a way (e.g., by modifying the task request) to bring the task into compliance. In such cases, the requester shall complete a revised ARC form 789 (or equivalent) before the task order/modification is approved.

GOVERNMENT FURNISHED EQUIPMENT (GFE)

Government will provide all appropriate equipment and software necessary for the performance of this task unless otherwise noted in this task order. The contractor in accordance with the contract can acquire equipment not presently available as GFE. Equipment identified as task unique will be expensed to the task in accordance with ACITS3 accounting policy, and will be defined as GFE in the Government inventory. All other equipment purchases will be depreciated and be contractor property. The contractor shall follow NASA Ames rules regarding movement and assignment of government owned equipment and ODIN supplied equipment and provide information upon request for the following: Property Assignments, Property Location, and Unused Equipment.

AFFIRMATIVE PROCUREMENT (See <http://www.epa.gov/cpg/products.htm>)

The item(s) being purchased are NOT on any of the EPA's Comprehensive Procurement Guideline lists. - AND -
 They meet the minimum recycled/recovered content.

TASK DESCRIPTION - STATEMENT OF WORK - REQUIREMENTS

Please enter this information on pages 2, 3, and 4.

COTR SIGNATURE: KIRSTEN NAGEL

Digitally signed by KIRSTEN NAGEL
DN: c=US, o=U.S. Government, ou=NASA, ou=People, ou=KIRSTEN NAGEL, o=US2342, postalCode=10011, st=New York, email=K.NAGEL@NASA.GOV

CO SIGNATURE: ANJENNETTE CONTRERAS-RODRIGUEZ

Digitally signed by ANJENNETTE CONTRERAS-RODRIGUEZ
DN: c=US, o=U.S. Government, ou=NASA, ou=PEP, ou=1311, postalCode=10011, st=New York, email=ANJENNETTE.CONTRERAS@NASA.GOV

PART 2 - TASK ORDER PLAN PROPOSAL - CONTRACTOR

CATEGORIES	CURRENT REQUEST	PRIOR CUMULATIVE ESTIMATE WITHOUT CURRENT REQUEST	TOTAL CUMULATIVE TASK ESTIMATE
Labor Hours:	(b) (4)		
Labor:			
ODC Subcontracting:			
ODC Material:			
ODC Travel:			
ODC Training:			
Program Mgt Cost:			
Fee:			
Totals:			

PART 3 - APPROVAL SUMMARY - BOTH

APPROVED BY	SIGNATURE AND DATE	EMAIL ADDRESS	PHONE
1. TECH AREA MGR.:	(b) (4), (b) (6) 08/25/2014	(b) (4), (b) (6)	(b) (4), (b) (6)
2. BUSINESS MGR.:	08/26/2014		
3. PROGRAM MGR.:	08/26/2014		
4. TASK REQUESTER:	Trent Thrush 09/25/2014	(b) (6)	(b) (6)
5. DIVISION LEVEL:	Trent Thrush 09/25/2014		
6. COTR:	KIRSTEN NAGEL 09/26/2014		
7. CO:	ANJENNETTE CONTRERAS-RODRIGUEZ 09/29/2014		

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PRICING Cost Plus Fixed Fee		FUNDING LEVEL CHARGE POINT LEVEL		
<p>TASK DESCRIPTION - STATEMENT OF WORK REQUIREMENTS</p> <p>This task will provide support to the Human Systems Integration Division consisting of:</p> <ul style="list-style-type: none"> * Software Support includes all phases of software development, maintenance of existing baseline (legacy or extant) software, integration of developed/modified software, user support, and documentation. * Hardware support includes design, installation and integration of audio and video equipment, simulation systems, custom fabrication of research hardware, and support for any other hardware associated within research laboratories. Hardware engineering support includes design, integration and testing for the any upgrades of existing or new equipment. * Experiment support includes assistance with pre-experiment specification, study development, domain expertise (pilot) for evaluation, and support during actual experimental runs (as required by experimental schedule). * Data Analysis support includes pre-experiment consultation, evaluation of data collection methods, verification of data collection methodology by means of pre-experiment sampling, data reduction, data analysis, and assistance with technical problems (as required by experimental schedule). <p>The following research projects/laboratories will be supported under this task:</p> <ul style="list-style-type: none"> A. Computer-Human Interaction (CHI) Mockups for Integrated TFDM Workstations B. Spatial Auditory Displays Laboratory C. Human Manual and Operational Control Performance Laboratory D. Planning Systems Support E. Training, Automation, and Operational Decision Making Research F. Vision Research Laboratory Support G. Visual Simulation and Visually Based Control Research and Laboratory Support H. Human Eye Movement and Visual Motion Perception Research Support I. Automation Integration Design and Evaluation (AIDE) Laboratory Support <p>SPECIFIC REQUIREMENTS:</p> <p>A. Computer-Human Interaction (CHI) Mock-ups for Integrated TFDM Workstations (Beard) The goal of this project is to provide support to the Aviation Cognitive Engineering (ACE) Team, which is a group of experimental and social psychologists, human factors and systems engineers, statisticians, and subject matter experts in the field of aviation. The team is located at NASA Ames Research Center, and it was assembled to provide critical Human System Integration guidance to NASA and the FAA, focusing on the development and implementation of automated systems for the future NAS. The goal of this task will ultimately be a functioning computerized display that will allow the user to manipulate a futuristic Air Traffic Controllers Workstation.</p> <p>Support for this task consists of designing computer-enhanced mock-ups of future tools related to Air Traffic Control. Initially design will consist of storybook development that shows progression of how the tool works, step by step.</p> <p>The software development support will involve building a prototype of the tool designs for the controller workstation that will meet design specifications and be interactive. As this is a research effort, it is expected that there may be numerous iterations that are designed until agreement is reached on a final product.</p> <p>B. Spatial Auditory Displays Laboratory (Wenzel) This project supports the NASA Ames Spatial Auditory Displays Laboratory. This lab provides facilities for psychoacoustic research in spatialized audio. Since the lab and the experiments run therein are very technical in nature, technical support is required for almost all lab activities. Tasks include writing experiment software, lab utilities, and demos, maintaining the audio lab environment, updating systems, and configuring equipment. Specific support requirements include:</p> <ul style="list-style-type: none"> • Support for the Space Human Factors Engineering sponsored “Advanced Multimodal Displays for EVA and Remote Exploration” project. Support requirements include: software development, software and hardware integration, and support for research simulations/studies. • Support for the Space Human Factors Engineering sponsored “Teleroobotics with Time Delay” project. Support requirements include: 				

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software development, software and hardware integration, and support for research simulations/studies.

- Support for Space Human Factors Engineering sponsored “Human Performance Under Lateral and Axial Vibration” project. Support requirements include: software development, software and hardware integration, and support for research simulations/studies.
- Develop experiment control software integrating audio-visual displays and various user interface controllers for Aviation Safety and UAS research projects – to include audio/visual/controller apps for experiments, and other prototypes/deos/proof-of-concept development.
- The lab equipment should be maintained in a functional state. New equipment should be installed, configured, and tested quickly and efficiently. The contractor should demonstrate technical prowess in maintaining equipment and answering questions. Any required documentation should be clear and concise.
- On an as-needed basis, user-interface prototypes employing lab technology (e.g., communications systems) need to be developed and maintained. These need to be robust and professional in quality as they are frequently demonstrated to and used by outside parties.

C. Human Manual and Operational Control Performance (Beutter/Sweet)

The general scope for this project includes i) real-time 3D graphics for simulation, ii) man-machine interface designs, and iii) real-time simulation support for man-in-the-loop and other simulation related tasks.

The specific requirements of these tasks are provide support to include"

1. Visual Performance Laboratory: :The Visual Performance Laboratory will be updated to facilitate the display of one or more 4K projectors using the Reconfigurable Image Generator (RiG). In addition, the RiG shall be modified to include support for a Linux and/or Windows based host computer (cross platform) with Intel/AMD64 instruction set architectures. The old Dec Alpha host computer will be retired, and returned to the SIMLABS group for spare parts. The cockpit in the lab will be disconnected from the Dec Alpha, and then modified to facilitate PC based game controllers or other USB type interfaces. A touchscreen display will be installed in the cockpit with suitable controls from either a Windows or Linux based PC.
2. Future Flight Central (FFC) Upgrade: Provide design expertise, software and systems engineering support to the NASA Ames SIMLABS group for simulators such as VMS and FFC including image generator development and integration support. Update the Future Flight Central (FFC) facility to replace the existing image generators and distortion correction hardware with the NASA developed Reconfigurable Image Generator (RiG) to support the NASA SARDA program as well as the Mars Curiosity program. This update will include driving all 12 (existing) projectors and assisting NASA in the setup and re-hosting of existing visual environments as well as assistance in the development of new visual environments as required. Distortion correction setup will be performed in software and will not require any existing distortion correction hardware.
3. Support may be required for additional software engineering and systems engineering to the United States Air Force for the OBVA simulator at Wright Patterson AFB in Dayton, Ohio.
4. Provide 2D and 3D model development for terrain databases, moving models, culture and other graphics modeling assignments for NASA and USAF tasks
5. Terrain & Obstacle Avoidance and Detection: Provide simulator and graphics engineering support to the U.S. Army here at Ames for the Terrain & Obstacle Avoidance and Detection (TOAD) simulator program. The personnel involved in this task will support software development of various man-machine interfaces that are best suited to helicopter nap-of-the-earth flight in poor weather conditions.

D. Mission Assurance Systems Support (Tollinger)

The project provides support services to the Human-Computer Interaction (HCI) Group in the Human Systems Integration Division.

The Human-Computer Interaction (HCI) Group within the Human-Systems Integration Division (Code TH) design and develops usable technology for operating space vehicles and aircraft in support of NASA mission objectives. This technology includes the Scheduling and Planning Interface for Exploration (SPIFe) and the Ensemble project (with collaborators at Ames, JSC and JPL). The task provides support to production efforts for specific NASA end-user applications projects including:

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1. Score, the crew and operations planning tool, part of the Next Generation Planning System (NGPS) tools for the International Space Station, sponsored by NASA Johnson Space Center's Operations Planning Division (DO).
2. Power Planning and Analysis Tool (PLATO) for the International Space Station, sponsored by NASA Johnson Space Center's Expedition Systems Division (DI).
3. Mars Science Laboratory Interface (MSLICE), the Mars Science Laboratory science and operations planning tool, sponsored and in collaboration with the Jet Propulsion Laboratory.
4. LASS, the operations planning tool for LADEE (Lunar Atmosphere and Dust Environment Explorer), sponsored by NASA Ames Research Center.
5. APEX, the attitude planning tool for the International Space Station, sponsored by NASA Johnson Space Center.
6. Playbook, the mobile schedule and procedure viewer used to simulate longer duration, more autonomous missions using NASA Analog environments such as NEEMO (NASA Extreme Environments Mission Operations and others).
7. Snapshot, the web-based (HTML5) interface which offers a light weight access to plans and certain functions of the underlying SPIFe software.

The Ames-based development team within the HCI Group provides leadership to the 3 new programs (SLS, MPCV, 21CGS). This includes data integration between Level 1 data and the programs as well support for operating the S&MA databases (PRACA, Hazard, GMIP). Required will be systems support at NASA's Marshall Space Flight Center.

The project will perform development work including: 1) extend the capabilities/features of Mission Assurance Systems (MAS) to store and access engineering risk data (PERL), 2) integrate with existing/legacy systems to provide real time server-to-server connections (using web services) to view and link related data (JAVA), 3) import data from existing/legacy systems (including analyzing delivered data, developing data mappings, and performing the import into new systems) (XML, various technologies), research and prototype new technologies for demonstration purposes (various technologies).

SOFIA MCCS Software Code Support:

The SOFIA Mission Control & Communication System (MCCS) is an enterprise-level system linking a number of integrated sub-systems with varying degrees of internal monitoring/control/archive capabilities as well as a number of dedicated man-machine-interfaces for operation of the observatory. The MCCS as an IT system has been under development via a separate contract with L-3. Recent observatory verification and validation testing has shown a number of performance problems with the MCCS in terms of reliability and the system's ability to successfully perform integration functions.

Requirements are to provide, as part of a system level review team, subject matter expertise (SME) to review and comment on the software code that has been developed for the MCCS. Reviews will take the form of formal, in-person reviews with others from the SOFIA program team including L-3 as well as the effort required to review documentation, or to interact with other SOFIA engineers and/or managers for questions/answers, status updates, etc. In order to successfully participate in the effort, some travel to Palmdale, CA may be required.

Depending on the extent of the review and make-up of the SMEs who serve on the MCCS review team, task staff will assist the team in developing content for a report that contains findings and recommendations as a result of the investigative review. This content may include: written documentation in the form of: Request(s) for Action to the Software Developer, Specific sections of the report, and presentation materials.

Exploration Development Group:

Provide Systems Engineering support to the Johnson Space Center Exploration Development Integration (EDI) group under the Exploration Systems Directorate (ESD) organization within Human Spaceflight and data integration support to the Human-Computer Interaction (HCI) group at Ames. The work covers systems modeling, requirements development and review, architecture analysis, and data integration analysis needed to identify and define required integrations from a systems engineering perspective.

E. Training, Automation, and Operational Decision Making (Barshi)

The goal of the project is to develop and evaluate new approaches to training focused on Operational Decision Making (ODM) in increasingly automated aerospace environments. This task will involve developing computer simulation capabilities, designing and developing training concepts and experimental protocols, general laboratory management, data analysis and report preparation. The simulation capability element will include low-fidelity tools development, experimental control programs, and data acquisition and preliminary analysis programs.

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Support is also required in analyzing ODM and automation training requirements. Research into these human systems issues, design and conduct of a study of aerospace ODM leading to training requirements, collection and analyses of data, and input and participation in generation of a “white paper” that summarizes these analyses is required.

F. Vision Research (Watson)

The purpose of the Vision Research project is to support ongoing research in the Vision Science and Technology (VST) Group. The requirements for this support are broad, reflecting the diverse set of research projects conducted by the Principal Investigators in the VST Group, but they fall into two broad categories:

Application Programming and Research Support component:

This involves applications programming in the Apple Macintosh environment to support vision research, integration of low-level display software libraries with Mathematica via MathLink protocols, and assistance in the conduct of vision research.

Systems, web and database component:

This includes design and management of SQL Server databases hosted on Windows computers, design, troubleshooting and maintenance of web applications software, and maintenance lab computer systems and of user accounts, etc. This activity will be supplemental to the systems support provided by the Division.

G. Visual Simulation and Visually Based Control Research (Kaiser)

The goal of the research is to develop and evaluate new techniques for visual simulation and visual displays to enhance vehicle control. This will involve developing simulation capabilities; designing and developing display concepts and experimental protocols, general laboratory management, data analysis and report preparation. The simulation capability element will include visual database development, experimental control programs, and data acquisition and preliminary analysis programs.

The laboratory management element will include determining hardware, software requirements to meet the other elements, assisting with upgrades, and design, and report preparation. Innovative visual simulation techniques, including virtual windows, head mounted display systems, eye tracker systems, and custom-designed rendering software will be utilized.

H. Human Eye Movements and Visual Perception (Stone)

This task will develop, test, and validate software for visual stimulus generation as well as data acquisition and analysis for an eye-movement and visual perception research laboratory (Visuomotor Control Lab). Since the lab and the experiment run are very technical in nature, technical support is required for almost all lab activities. Activities include writing experiment software, lab utilities, and demos, maintaining the lab environment, updating systems, and configuring equipment. Research studies are also performed in the 20G Centrifuge at NASA Ames.

I. Automation Integration Design and Evaluation (AIDE) Laboratory Support (Feary)

Support requirements for this project are to provide software development / integration / enhancement / testing, hardware integration, data collection and database management for the development of the Automation Integration Design and Evaluation (AIDE) Lab. Included is support for:

- Development and Enhancements to the Rapid Automation Prototyping and Integration Development Environment (RAPIDE)
- Development of experiment control and data collection software
- Systems engineering (support of servers, software developer tools, libraries, applications, systems builds and configurations)
- Development of plug-ins for additional displays and interfaces for RAPIDE
- Flight Management System (FMS) Development in RAPIDE
- Provide general support for RAPIDE experiments as needed

J. Project Engineering Integration (Thrush)

Provide senior level expertise for software and hardware integration for multiple projects/laboratories in the Human Systems Integration Division. This may include determining hardware and software requirements, and upgrades, and integration into the existing laboratories.

Any computers, network and peripheral equipment that is needed for this task is specialized to a laboratory or project and is not available through the ACES catalog. Therefore a waiver is not needed to purchase them. However, the contractor will inquire with SEWP before

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<p>purchasing any items on this contract.</p>				

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SPECIFIC DELIVERABLES AND DELIVERABLE DATES

No.	Type of Deliverable	Description of Deliverable	Date Required	Row Controls
1	Performance	Provide ongoing support to maintain the research laboratories – laboratories will be available and equipped for 90% of the time that research studies are scheduled		
2	Performance	Provide laboratory computers, network and peripherals equipment installation, configuration, and testing to meet all schedules and requirements. Document changes		
3	Performance	Design, develop and deliver software and enhancements to meet quarterly goals as set by the individual Principle Investigators for each project.		
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TRAVEL, TRAINING AND MATERIALS REQUIREMENTS

No.	Type of Requirement	Description	Date Required	Row Controls
1	Travel	Task related travel for meetings and conferences	TBD	
2	Training	Task related training to learn and implement new technologies	TBD	
3	Material	Procurement of equipment to enhance laboratories, create new laboratories/simulators		
4				
5				
6				

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WORK BREAKDOWN STRUCTURE (WBS) CHARGE POINTS

[illegible]

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IT SECURITY REQUIREMENTS

Consistent with NPG 2810.1, the specific IT Security requirements to be delegated to the contractor, under this ACITS3 task are as follows:
(Please address the following topics/questions, if applicable, concerning the intended task).

a. This Task's activities have been identified as being covered under an organizational IT Security Plan. This Task does not support applications that have been designated as a "Special Management Attention" applications. If "Special Management Attention" applications do exist please describe:

b. Periodic reviews of IT Security measures are necessary. What is the role of the ACITS3 contractor under this ACITS3 Task in areas such as review of user accounts, account management, data backup and restoration, use of warning banner, use of encryption, vulnerability scanning, and security tools?

Please describe as appropriate:

All IT security measures for this task are provided by the TH Division Systems Group Task.

c. Typically, the Task will not be involved with activities that require compliance with NASA's NPG 2810.1 and Ames' APG 2410.1 that define the requirements for reuse, reassignment or accessing of IT assets and/or their release for repair; if such an activity does occur, the Task Requester will be contacted to identify the civil servant who will have oversight and approval for reuse, reassignment or accessing of IT assets and/or their release for repair associated with this task.

d. The Task personnel are trained in NASA's and Ames' policies and procedures relating to IT Security and will participate in the required annually IT security training to maintain proficiency. There are no specialized security training requirements associated with this task.

If appropriate, specialized training requirements are described as follows:

e. Is a security clearance needed for any personnel on this task? If so, what level of clearance is required?
For specific projects, secret clearance may be required.

f. There are no other IT Security requirements associated with this ACITS3 Task.

If appropriate they are described as follows:

g. There are no specific IT Security Deliverables associated with this ACITS3 Task.

If appropriate they are as follows:

- ☐ IT Risk Assessment
- ☐ IT Security Plan
- ☐ IT Contingency Plan
- ☐ IT Security Vulnerability Test Results
- ☐ Results of periodic IT Security Reviews
- ☐ Other documentation as follows:
Report of status of IT Security Plan, Contingency Plan, and Risk Assessment of critical services provided by Code I

h. In the event of an IT Security Incident associated with systems and data under this Task, the Ames Chief Information Security Official, the Security Operations Center (SOC), and the Task Requester will be notified immediately by the contractor. In order to ensure full coordination, the following individuals will also be notified in the event of an IT Security Incident:

System Owner (Responsible for the applicable IT Security Plan)

Name: Trent Thrush

Phone: (b) (6)

Organization's Computer Security Official

Name: Jeffrey McCandless

Phone:

Alternate System Owner

Name:

Phone:

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Note Creator		Note Title		Date Created
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